**Doggie Detailing & Resort**

13894 Farm Drive ~ Grand Haven, MI 49417 ~ (616) 846-5576

**FOR STAFF USE ONLY:**

Owner(s)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Dog(s)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Address, Phone Numbers\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Dog Breed, Description, M/F, Intact, DOB\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Feeding/Meds\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Pee Issues\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Destructive\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Doggie Doors\_\_\_\_\_\_\_\_\_\_\_\_Food/Toy Issues\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Pricing, Discounts, Bath Price\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Other Notes\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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**Policies, Release, Waiver of Liability, Assumption of Risk and Indemnification Agreement**

In order to achieve the safety of all dogs, guests, and staff, it is imperative you read and follow Doggie Detailing & Resort’s rules and regulations. Please initial each item. Initialing means you have read these, and are agreeing to them.

**Health** DO NOT bring your dog if he/she is exhibiting indications of communicable disease or parasite infestation. Dogs over 6 months old must have up to date rabies vaccination per law. Puppies under 6 months must have a clean/negative fecal. We require a PAPER COPY of current vet records. Year round flea/tick prevention is required. Any dog that enters the facility with fleas/ticks will be bathed at OWNER’S EXPENSE. Name of prevention used\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Please list any illness, allergy, injury, physical limitations your dog(s) has in the Notes section below.\_\_\_\_\_\_\_\_\_

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**Food** Food must be SEPARATED into baggies per each feeding (1 baggie=1meal). We accommodate any type of diet, and do have fridge and freezer as needed. Necessary medication and supplements will be given with PILL POCKETS. These must be provided by owner. No cheese, peanut butter, etc. will be used to administer medications.

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Brand of food, flavor, grain free or not Initials

**Photo and Video Release** Doggie Detailing & Resort may use your dog’s name and any image or likeness of your dog(s) taken while here, in any format, for use, at any time, in any media, marketing, advertising, illustration, or promotional material.\_\_\_\_\_\_\_\_

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**Personal Property** Doggie Detailing & Resort will not be liable for any lost, stolen, damaged or destroyed personal property belonging either to you or your dog. If your dog causes any personal property damage to Doggie Detailing & Resort, or another dog or otherwise, you will be liable for the full cost of all treatment, repairs, and replacements. Cots cost $20 to replace. Be sure to let us know if you think your dog will chew a cot or damage the artificial turf.\_\_\_\_\_\_\_\_\_\_

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**Fees** FULL PAYMENT IS DUE AT DROP OFF. All services must be paid in CASH ONLY. Venmo is accepted for deposits and cancellation fees. Boarding rates are on a per CALENDAR day basis. Checks must be local and pre-approved for long standing clients ONLY. A fee of $30, plus all collection costs, will be charged for any challenged/returned checks.\_\_\_\_\_\_\_\_\_

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**Bark Policy** They’re dogs, they bark, we expect them to bark. However, if they bark excessively, where we might get a noise complaint, or if they use their bark to escalate arousal/tension/energy in themselves or the other dogs, we do use bark collas. Collars beep/vibrate first, always, and are meant to distract only. Never worn at night.\_\_\_\_\_\_\_\_

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**Aggressive Dogs** We have zero tolerance policy for dogs that show aggression towards people. You will be fully responsible for the IMMEDIATE removal of your dog(s) in the event that any aggression occurs. Your dog may be separated from other dogs, or asked not to return to Doggie Detailing & Resort if he/she exhibits unacceptable behavior. Such determinations will be made at the sole discretion of Doggie Detailing & Resort. Has your dog ever bitten a dog or person?\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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This agreement includes a Release of Liability and Waiver of Legal Rights and deprives you of the right to sue the owner(s) of Doggie Detailing & Resort, or related parties. Do not sign this agreement unless you have read and understand it in its entirety. Seek the advice of legal counsel if you are unsure of its effect. In consideration for your dog(s) being permitted to come to Doggie Detailing & Resort, you agree to all of the policies, procedures, Release, terms and conditions set forth in this agreement. The Agreement will apply to Doggie Detailing & Resort, its affiliates, employees, volunteers, owners, agents, and representatives (collectively), hereinafter referred to as DD&R.

***Acceptance and Acknowledgement of Risk*** You fully understand that: (a) there are inherent and potential risks involved with interactions between humans and dogs, as well as between dgs and other dogs, which may result in property damage or bodily injury, including, but not limited to permanent disability, sickness, or death to human or dog; (b) there may be other risks not knowns to you or DD&R nor readily foreseeable at this time (collectively, “risks”). You fully accept and assume all risks and responsibility for all risks, including without limitation all losses, cost, and damages incurred as a result of your dog’s participation at DD&R, including any and all legal, hospital, medical, transportation, and veterinary expenses incurred on behalf of, or caused by, your dog(s). “Sickness” includes any illness not limited to Bordetella, flu, Giardia, or any other form of contagious/communicable disease or parasite. Also remember, dogs may get dirty, obtain scratches from dew claws (etc), have sore paws, etc. from playing. The provisions in this Agreement apply to any future visits by the undersigned with the same or other dogs at DD&R. This contract only needs to be signed once.\_\_\_\_\_\_\_\_\_\_\_

 Initials

***Waiver, Release and Indemnification*** You hereby agree to expressly and forever generally waive, discharge claims, indemnify, release from liability, save, hold harmless and defend DD&R, their invitees, owens, officers, directors, employees, contractors, volunteers, agents, representatives, lessors, and all others having an interest in any DD&R party (collectively, the “Releasees”) from and against any and all injury, liability, claims, litigation, actions, suits, costs, losses, damages, attorney’s fees, expenses or demands or every character whatsoever on account of, arising out of, resulting from or relating in any way to (i) any act of omission of the Release (ii) your dog’s participation at DD&R, or otherwise. You agree that this Release is binding on you and your successors, heirs, legal representatives and assigns. You also expressly and forever release DD&R from any duty to protect you or your dog from injury of any kind, and agree that any implementation of safety precautions by DD&R will not waive DD&R’s right to be indemnified as provided hereunder, and such precautions will not alter this Release.\_\_\_\_\_\_\_\_\_\_

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***Veterinarian Liability and Care*** DD&R will have the right to obtain medical treatment for your dog(s) if, in DD&R’s sole discretion, it appears that your dog may be ill, injured, or exhibits any other behavior that would reasonably suggest that your dog may need medical treatment. DD&R will first attempt to seek treatment from the veterinarian provided, but will have the right to sek veterinary care from an alternative veterinarian if unable to reach or transport the dog to such veterinarian. You will be fully responsible for all costs related to any medical treatment, cinlduing without limitation, the cost of any transportation for the purpose of such treatment. You must also provide veterinary records to DD&R upon Request.\_\_\_\_\_\_\_\_\_

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***Abandoned Dogs*** No dog nat be left at DD&R after the scheduled pick up time without communication from owners. If your dog is left at DD&R without any contact, instructions or notifications regarding pick up from you or your authorized representative, your dog will be deemed “abandoned” at 4pm on the seventh (7th) day after the scheduled pick up date. If you abandon your dog(s) at DD&R, DD&R will become the legal owner and guardian. DD&R will, in its sole discretion, determine whether to rehome the dog(s), or relinquish to a shelter or rescue of DD&R’s choice. You fully understand and agree that if you abandon your dog(s) at DD&R, you may be unable to retrieve possession of your dog(s) and will have to recourse against DD&R. You agree to reimburse DD&R for all legal expenses and past due board associated with the abandonment of your dog(s).\_\_\_\_\_\_\_\_\_

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\* I HAVE GIVEN UP SUBSTANTIAL RIGHTS BY SIGNING THIS AGREEMENT AND HAVE SIGNED IT FREELY AND VOLUNTARILY WITHOUT ANY INDUCEMENT, ASSURANCE, OR GUARANTEE;

\* I INTEND FOR THIS AGREEMENT TO BE A COMPLETE AND UNCONDITIONAL RELEASE OF ALL LIABILITY OF DD&R TO THE GREATEST EXTENT PERMITTED BY LAW;

\* I AGREE THAT IF ANY PORTION OF THIS AGREEMENT IS HELD TO BE INVALID OR UNENFORCEABLE, THE REMAINDER OF THIS

AGREEMENT WILL REMAIN IN FULL FORCE AND EFFECT; AND,

\* THIS AGREEMENT IS INTENDED TO CONTROL DESPITE ANY STATUTE OR LAW THAT WOULD OTHERWISE PROTECT ME, OR MY DOG.

Other notes:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Client Signature \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Witness \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_